

NewRoads Drop-and-Go Contactless Service

Quick Check-in Form

Customer Details:

Date: _____ Last 8 digits of your serial number: _____

Customer Name: _____

Email Address: _____

Plate: _____ Mileage: _____ Cell #: _____

COVID-19 Disclosure:

1. Have you travelled outside of Canada in the last 14 days? YES / NO
2. Have you been in close contact with a confirmed or probable case of COVID-19? YES / NO
3. Do you have a fever, or cough, runny nose, sore throat or shortness of breath? YES / NO

Rules and regulations for our mutual safety:

1. Please leave your vehicle outside and arrange your own transportation.
2. We will sanitize your keys, steering wheel, shifter knob, door handle and cover them plastic.
3. ***Your Advisor will call you immediately to follow up with you and to ensure we address your service needs.*** They will also keep you informed about your vehicle through-out the day.
5. When your vehicle is completed, we will call you to arrange payment over the phone.
6. For everyone's safety, there will be no waiting or any access to inside the building.
7. When you arrive for pick up, we will provide you a sanitized driver's compartment, your keys in a fresh plastic bag, your repair order and your receipt

Customer Acknowledgment:

I understand that that these are extraordinary times and that NewRoads Automotive Group will go out of their way to ensure my personal safety. I have answered the COVID-19 questions honestly to ensure the mutual safety of myself, NewRoads employees and our local community.

I hereby authorize the repair work as well as the necessary materials as shall be agreed upon with my Service Advisor and hereby grant you and /or your employees' permission to operate the vehicle herein described on highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amounts of repair hereto. Dealer is not responsible for unavailability of parts or delays in parts shipments beyond the dealer's control nor for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond our control. I understand because of the new no-touch service resulting from the Provincial social distancing directions I am unable to receive a copy of the estimated cost until speaking to a Service Advisor on the phone.

YOU WILL BE CALLED AND PROVIDED AN ESTIMATE BEFORE ANY WORK IS PERFORMED, UNLESS OTHERWISE ARRANGED.

**PLEASE NOTE WE ARE NOT ACCEPTING CASH AS A SAFETY PRECAUTION
- ONLY CREDIT OR DEBIT WILL BE ACCEPTED.**

Customer Signature: _____